

ANNUAL REPORT

20
24

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LETTER OF PRESIDENT



Prof. Dr. LE HONG HANH

President

Vietnam International Arbitration Centre (VIAC)

Dear All,

In 2024, the world continued to face major challenges, from global economic instability and prolonged geopolitical conflicts to the slowdown of major economies, climate change and international security concerns. Nevertheless, 2024 also marked a period of robust recovery for many economies after the pandemic, accompanied by widespread digital transformation and the adoption of new technological advancements to promote sustainable growth and enhancing efficiency. Despite encountering similar challenges, Vietnam has persevered and made great efforts to revive the economy, maintain sustainable development and achieve remarkable accomplishments that have been highly regarded by the international community.

In 2025, Vietnam embarks on an Era of National Rise – an Era of Development, Prosperity, and Success. With the spirit and aspirations of the nation, VIAC is committed to supporting the business community, especially the private sector and driving national development by providing fast, efficient, fair, and transparent dispute resolution services. VIAC also to enhance awareness of legal risk management through structured, in-depth and practical forums and training courses.

With over 30 years of experience, and with the collaborative efforts of domestic and international partners, Arbitrators and Mediators, VIAC will strive tirelessly to strengthen its position as a trusted partner for the business community, delivering dispute resolution services that embody fairness, efficiency, transparency, and professionalism, thereby contributing to a more stable and reliable business environment.

With trust and hope!

Message from SECRETARY GENERAL



Mr. VU ANH DUONG

Permanent Vice President Cum Secretary General
Vietnam International Arbitration Centre (VIAC)

Dear All,

2024 continued to be a year of significant transformation for VIAC, preparing for further steps in its journey to build and promote the growth of VIAC as well as Arbitration and Mediation in Vietnam. Amid unpredictable fluctuations in both domestic and international economies, VIAC has continually enhanced its adaptability by closely monitoring market dynamics and socio-economic developments, while proactively and comprehensively reviewing its operations towards ongoing improvement and reinforcing its foundations for future stages of development.

In the past year, VIAC handled **478 cases**, marking another record-breaking year in terms of the number of cases accepted and resolved in VIAC's over 30 years of operation. Disputes mainly arose from the

sale of goods (25%), followed by construction (22%) and real estate (14%).

Notably, disputes in the real estate sector continued to witness a significant increase, with 79 new cases accepted in 2024. This rise is partly attributed to the impact of the Law on Land 2024 and the Law on Housing 2023, which expanded and recognized the arbitrability of commercial disputes related to land disputes. This also reflects the fluctuations of the real estate market in the past few years. In addition, the number of disputes arising from financial transactions also showed an upward trend, with 54 cases accounting for 11% of the total cases received during the year. This shift reflects arbitration's growing and positive reception by the financial market.

In 2024, VIAC remained steadfast in pursuing its development orientation, focusing on two strategic goals.

First, improving its professional quality and reputation, gradually affirming its position as the leading Arbitration and Mediation institution in Vietnam, while becoming a reliable choice for international commercial disputes in the region. This objective continued to be realized through enhancing the expertise of its personnel – including Arbitrators and the Secretariat, standardizing dispute resolution procedures, and continuously adopting international arbitration best practices tailored to the specific conditions of Vietnam, specifically:

(i) After years of intensive research and development, VIAC has officially launched the [VIAC Online Case Management Platform – VIAC eCase](#). This platform is equipped with features designed to make the arbitration process more flexible and convenient, optimizing time and cost efficiency for disputing parties.

(ii) VIAC issued a [Guide to the Selection of Arbitrators and Related Procedures under the VIAC Rules of Arbitration](#). This guide provides information to help disputing parties better understand the process and their rights in selecting arbitrators in accordance with VIAC's Rules. It also offers guidance on evaluating the qualifications, experience, and suitability of arbitrators based on the nature of each dispute. In addition, VIAC has continuously reviewed its recommended model documents and others to support the efficient conduct of arbitration, with new documents scheduled for release in 2025.

Second, strengthening its role in the development of the Vietnam legal framework through active involvement in policy recommendations and expert commentary during the drafting and revision of laws related to Arbitration, Mediation, commerce, and investment. By actively collaborating with legislative and judicial bodies, VIAC not only promote dispute resolution but also made meaningful contributions to building the legal framework for alternative dispute resolution (ADRs), enhancing contract enforcement, and improving the stability and transparency of the business environment in Vietnam.

Over the past year, VIAC representatives have participated in the [Drafting Committee for the Review Report and the Draft Amendment of the Law on Commercial Arbitration](#), actively providing feedback and comments on limitations encountered in the law's implementation in commercial arbitration. At the same time, VIAC maintained frequent professional exchanges and dialogues with the Supreme People's Court, the Economic Court of the Hanoi People's Court, and the Economic Court of the Ho Chi Minh City People's Court, aiming to enhance the courts' supporting and supervisory roles in arbitration.

In addition, in 2024, VIAC was delighted to meet with Minister of Justice Nguyen Hai Ninh to present its operations and discuss key issues related to the development of the arbitration and mediation framework in Vietnam. With the Minister's guidance, evaluations and strategic directions, VIAC gained valuable insights to refine its future operational orientation. [VIAC is committed to positioning itself as a pioneering institution actively contributing to the advancement of Arbitration and Mediation institutions that are Friendly, Transparent, Fair, and Effective.](#)

Looking forward to 2025 and the journey ahead, we believe that **a sustainably developed market needs to be accompanied by effective dispute resolution mechanisms that uphold the freedom of contract and respect parties' autonomy**. VIAC aspires to continuous improvement by enhancing its operational competence, professional expertise, and international integration to deliver the best experience for the community. In doing so, VIAC aims to build trust, promote trade and investment, and contribute to the sustainable development of Vietnam's economy in the context of global integration.

Best regards.

Highlights of 2024

April 13th & 14th, 2024

VIAC, with technical support from USAID Vietnam, organized the [Exchange Forum on Commercial Arbitration](#) between VIAC and judges as well as officials involved in arbitration activities from the Supreme People's Court, the Economic Court of the Hanoi People's Court, the Economic Court of the Ho Chi Minh City People's Court, and provincial-level People's Courts in several localities.



June 26th, 2024

Vietnam Mediation Centre (VMC) organized the [Training Course on Mediator Skills in Hanoi and Ho Chi Minh City \(Advanced Course\)](#).



June 26th, 2024

VIAC officially launched the E-Filing and Online Case Management Platform – VIAC eCase.



March & April/2024

VIAC, the Ho Chi Minh City University of Law (ULAW), the Faculty of Law at the College of Economics, Law and Government (), and the University of Economics and Law CELG-UEH of Vietnam National University Ho Chi Minh City (UEL), co-organized the [2024 Arbitration - Mediation Symposium \(AMS 2024\)](#), including a series of specialized seminars and a scientific forum.



June 18th, 2024

VIAC issued Decision No. 112/QĐ-VIAC on [VIAC Guide to the Selection of Arbitrators and Related Procedures](#) under the Arbitration Rules of the Vietnam International Arbitration Center.



June 26th & 27th, 2024

VIAC organized the [VIAC SYMPOSIUM 2024 – Cross-Border Trade and Investment in times of economic uncertainty: Disputes and Arbitration](#), with technical support from the United States Agency for International Development (USAID).



Highlights of 2024

August/2024

VIAC, in collaboration with ADR Vietnam Chambers, organized the VAS Crossover 2024 Webinar Series on Arbitration – Elevating International Arbitration in Vietnam: From Basic Principles to Professional Skills.



August/2024

Prof. Dr. Le Hong Hanh was elected as President of the Vietnam International Arbitration Center (VIAC); Assoc. Prof. Dr. Pham Duy Nghia was elected as a Member of the VIAC Council and Chairman of the VIAC Scientific Council.



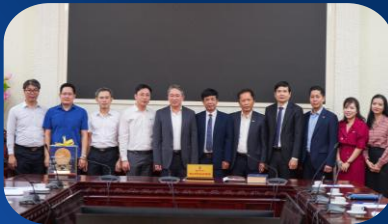
June - October/2024

VIAC, in collaboration with its partner organizations, organized the 2024 Legal Management Series (LMS 2024) on Legal Compliance for Adapting to the Modern and Green Economy



November 14th, 2024

Minister of Justice Nguyen Hai Ninh had a working session with the leadership and staff of VIAC to discuss the improvement of the arbitration legal framework and the development of arbitration institutions in the new era.



December 20th, 2024

VIAC, in collaboration with the United Nations Commission on International Trade Law – Regional Centre for Asia and the Pacific (UNCITRAL-RCAP), the Ministry of Foreign Affairs of Vietnam, and Ho Chi Minh City University of Law (ULAW), organized the 2024 UNCITRAL Asia Pacific Day in Vietnam.



December 31st, 2024

In 2024, VIAC recorded 478 new cases, marking the highest number of new disputes received in a single year since its establishment.



Prof. Dr. Le Hong Hanh elected as President of the Vietnam International Arbitration Centre

On August 20th, 2024, VIAC Council and the Executive Committee unanimously elected Prof. Dr. Le Hong Hanh as President of the Vietnam International Arbitration Centre (VIAC).

Before being elected as the President of the Vietnam International Arbitration Centre (VIAC), Prof. Dr. Le Hong Hanh served as the head of many legal research and educational institutions. His notable roles include serving as Vice Principal of Hanoi Law University from 1988 to 1993 and from 1995 to 2006, Director of the Institute for Legal Strategy and Science – Ministry of Justice from 2006 to 2013), and Director of the Institute of Law and Economics of ASEAN from 2013 to 2023). Prof. Le Hong Hanh holds a J.D. from Moscow State University and was appointed Professor by the State Council of Professorship in 2006. He has also served as the Project Director of numerous projects for UNDP, the World Bank, ADB, and SIDA in various legal fields.

Currently, Prof. Dr. Le Hong Hanh serves as the Chief Editor of the Law and Development Journal under the Institute of Law and Economics

of ASEAN, (Standing Member of the Central Executive Committee of the Vietnam Lawyers Association), Director of the Committee on Alternative Dispute Resolution (ADR) of the ASEAN Law Association.

Prof. Le Hong Hanh has made significant contributions to the development of Vietnam's judiciary and is recognized as one of the country's leading ADR experts. Throughout his career, Prof. Le Hong Hanh has led numerous state-level and ministry-level scientific research projects, all of which have been highly regarded. He is the author of numerous research articles published in both domestic and international journals, as well as monographs and textbooks that support legal research and education. He has also served as a member of the Council of Law Professors for many consecutive terms. Additionally, he has served as a member of the Council of Law Professors for many consecutive terms. Prof. Le Hong Hanh has been honored as an "Outstanding Intellectual" and is currently a member of the Central Committee of the Vietnam Fatherland Front.



Assoc. Prof. Dr. Pham Duy Nghia was elected as a Member of the VIAC Council and Chairman of the VIAC Scientific Council

To further enhance operational efficiency, in 2024, the VIAC Committee of Core Officials elected Assoc. Prof. Dr. Pham Duy Nghia as a Member of the VIAC Council.

Assoc. Prof. Dr. Pham Duy Nghia is a leading scholar in law and state governance in Vietnam. He has been teaching Law and Governance, Public Policy and Public Policy Research Methodology at Fulbright University Vietnam.

He is the author of multiple textbooks and scientific publications on legal and administrative issues. His recent researches focus on effective administration, including proposals to increase citizen's participation in policy-making process, how to enhance efficiency, transparency and government accountability.

Assoc. Prof. Dr. Pham Duy Nghia has also been actively involved in legal support and reform projects funded by the United Nations Development Programme (UNDP) for the Government of Vietnam, corporate governance assessment programs led by the World Bank (WB), as well as other collaborations on national governance.

Assoc. Prof. Dr. Pham Duy Nghia is widely known by the public through his regular analysis and commentaries on leading Vietnamese newspapers and media outlets on topics such as citizens' fundamental rights, voice and accountability in state governance, institutional quality, the rule of law and the right to justice.

Mr. Pham Duy Nghia received a bachelor's degree and a doctorate in Law from the University of Leipzig (Germany). He is also a Fulbright Scholar at Harvard Law School and a Researcher at Stanford University.

Before being elected as a Member of the VIAC Council, he has had many years of practice as an Arbitrator at Vietnam International Arbitration Center (VIAC), resolved multiple business & commercial disputes including complicated, high-value and foreign cases. He is also the Director of the Vietnam Institute for International Arbitration Research & Training (VIART) and the Chairman of the VIAC Scientific Council.





E-Filing and Online Case Management Platform – VIAC eCase

Recently, online dispute resolution, which incorporates technology into part or of the dispute resolution process, has been increasingly adopted in many countries globally. In Vietnam, the strategy of *“Applying advancements in science and technology and innovation, especially achievements of the Fourth Industrial Revolution to implement national digital transformation”* is strongly endorsed by the State. In the judicial sector, the court system is currently at the forefront of implementing this policy and has initially established important foundations in the process of building a digital court system.

As an organization providing alternative dispute resolution methods as prescribed by law, including arbitration, mediation, and others, VIAC always prioritizes and dedicates resources to researching and improving its dispute resolution process. Since 2018, VIAC has conducted research, gained and applied experience from the digital transformation of the Court system and international practices. This led to the initiative of establishing an online platform that enables the Tribunal, the Secretariat, disputing parties and other participants in an arbitration to systematically and effectively manage disputes.

Accordingly, with tireless efforts and technical support from the United States Agency for

International Development (USAID), VIAC has developed the [Online Case Management Platform \(VIAC eCase\)](#) – with improvements aiming at making the arbitration proceeding more convenient and flexible, saving time and costs for the parties while enhancing the efficiency of arbitration, supporting cross-border trade and investment. The VIAC Online Case Management Platform (VIAC OCM Platform) aims to be the [all-in-one platform for e-filing and online case management for better experience of arbitration users by streamlining processes and improving time & cost-effectiveness](#). This also embodies VIAC’s great efforts to adapt to the Vietnam’s transition to digital economy by vitalizing the implementation of e-contract – the core of digital economy.

The VIAC Online Case Management Platform is a step toward reducing its carbon footprint and adopting practices of Paperless Arbitration. By providing an online arbitration procedure alongside traditional methods, VIAC commits to green and sustainable development campaigns, reducing its carbon footprint on the environment through minimizing paper usage during dispute resolution; thereby contributing to forest protection, reducing paper waste, and limiting the impact of greenhouse gas emissions.





Everything
Everywhere
All-at-once

VIAC Online Case Management Platform

VIAC eCase aims to be the all-in-one platform for e-filing and online case management for better experience of arbitration users by streamlining processes and improving time & cost-effectiveness.

VIAC eCase is developed and operated by Vietnam International Arbitration Centre (VIAC), embodying VIAC's great efforts to adapt to the Vietnam's transition to digital economy by vitalizing the implementation of e-contract – the core of digital economy.

VIAC eCase is a VIAC's step toward reducing its carbon footprint and adopting practices of paperless arbitration.



Scan QR Code or visit
www.viacecase.vn
to discover the Platform

Main Features

E-Filing and Secure Document Management

Upload and schedule the submission of procedural documents, securely store, organize, and download all arbitration documents with ease.

Notifications & Reminders

Receive alerts on the Platform and via email to stay informed of key developments in your dispute, including reminders for filing deadlines, meetings, and hearings, newly uploaded documents, and any schedule changes.

Case Tracking

Monitor arbitration cases in real time by accessing key events (meetings, hearings, or filing deadlines), and receive instant notifications when new procedural steps occur throughout the arbitration process. All are seamlessly integrated into the User's Calendar feature.

Bilingual Support

The Platform interface can be easily switched between English and Vietnamese to accommodate the needs of parties and arbitrators in both domestic and international arbitration proceedings.

Why VIAC eCase?

Accessibility



Easily access the Platform across different time zones with basic internet services.

Transparency



Uphold transparency by maintaining clear and comprehensive records of all activities and communications.



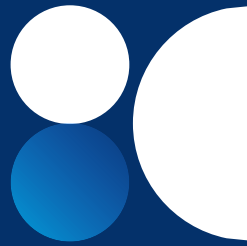
Security and Data Protection

Securely log in to your account with two-factor authentication; Standardized security for documents and information, adhering to domestic and international standards, including EU General Data Protection Regulation.



Cost and Time-efficiency

Optimizing administrative process and overheads through e-filing and online case management, while minimizing travel, accommodation, other expenses associated with in-person meetings and hearings.



PART I

Statistics on Dispute Resolution activities

Dispute Resolution Statistics

1 DISPUTE RESOLUTION THROUGH ARBITRATION

1.1. Number of cases (1993 – 2024)

In 2024, VIAC handled **478 arbitration cases**, marking a 12.03% increase compared to 2023. The disputes were diverse in terms of sectors, nature, and complexity of the issues involved. This is the highest annual number of arbitration cases recorded since the establishment of VIAC.

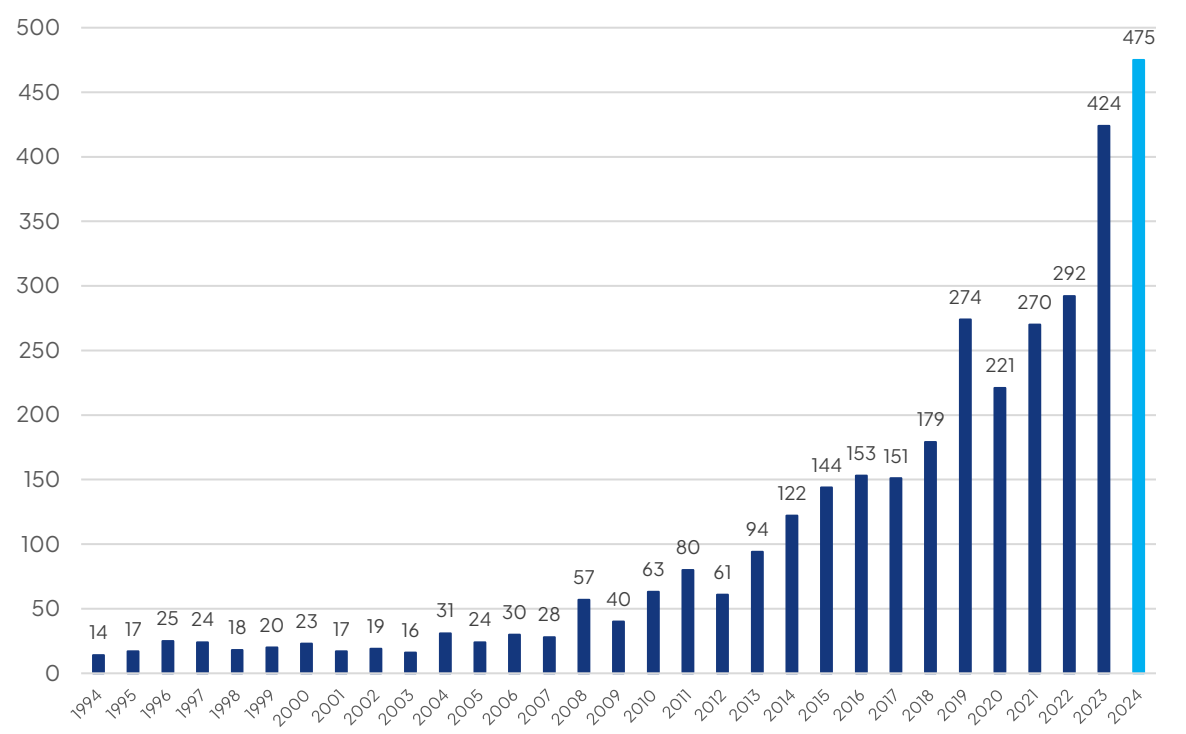


Figure 1.1. Total number of cases handled at VIAC (1993 – 2024)

1.2. Properties of Disputing Parties (1993 – 2024)

In 2024, domestic disputes accounted for **247 cases**, representing 52% of the total number of cases handled by VIAC. The number of disputes involving foreign investment (FDI) were **128 cases**, representing 27% of the total number of disputes, and disputes with foreign element amounted to **100 cases**, accounting for 21%.

By the end of 2024, VIAC has handled 3,391 cases, with domestic disputes making up 52.06%, disputes with at least one FDI party accounting for 19.72%, and disputes involving foreign elements constituting 28.22% of the total number of cases.

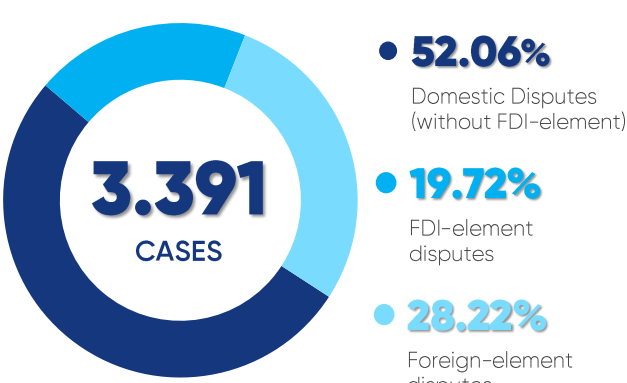


Figure 1.2. Properties of disputing parties at VIAC (1993 – 2024)

Dispute Resolution Statistics

1 DISPUTE RESOLUTION THROUGH ARBITRATION

1.3. Nationalities of Disputing Parties at VIAC (1993–2024)

Statistics show that disputing parties come from a wide range of territories worldwide. The majority of disputing parties originate from Asia (71%), Europe (16%), and the Americas (9%).

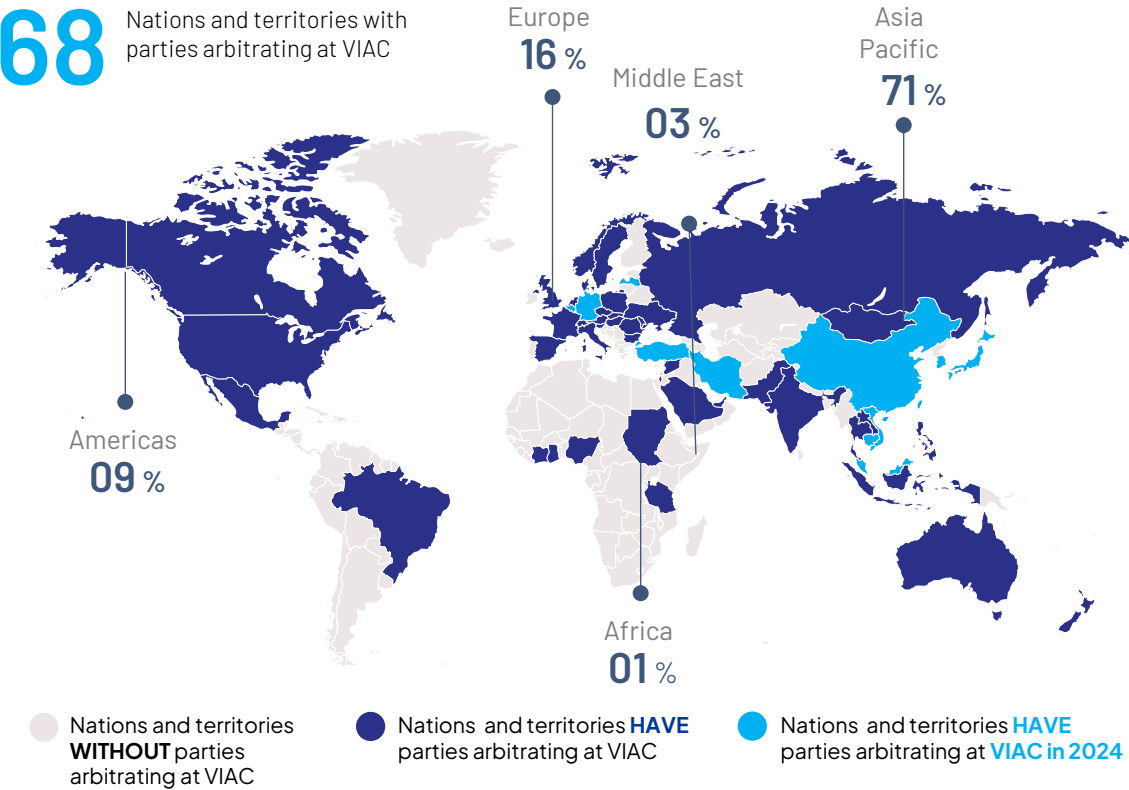
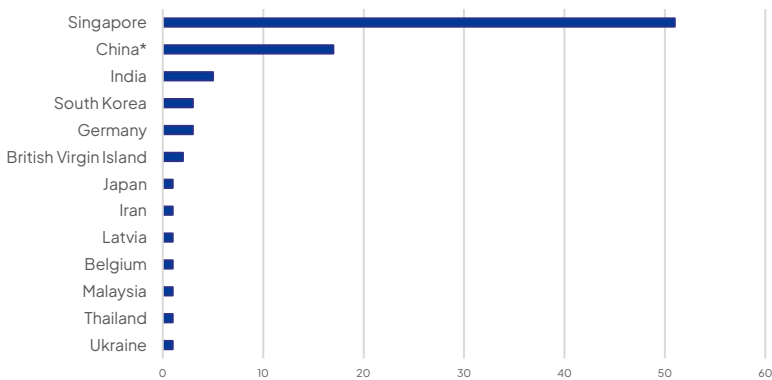


Figure 1.3.1. Map of foreign nationalities of disputing parties at VIAC (1993 – 2024)

Top 10 FOREIGN Nationalities of Disputing Parties in 2024



In 2024, the leading foreign nationalities involved in disputes at VIAC were **Singapore, China*, and India**, accounting for 81% of the total foreign disputing parties.

As of the end of 2024, enterprises from 68 countries and regions have participated in dispute resolution at VIAC.

Figure 1.3.2. TOP 10 Foreign Nationalities of Disputing Parties at VIAC in 2024

(*) Hong Kong and Taiwan included

Dispute Resolution Statistics

1 DISPUTE RESOLUTION THROUGH ARBITRATION

1.4. Domestic Dispute Parties

In 2024, the two provinces/cities with the highest number of newly filed disputes at VIAC were Ho Chi Minh City and Hanoi. Additionally, VIAC received cases involving parties from **46 provinces/cities** across Vietnam. The five provinces/cities with the highest number of disputing parties were Ho Chi Minh City, Hanoi, Lam Dong, Binh Phuoc and Ninh Thuan.

Top 5 Provinces/Cities with parties arbitrating at VIAC in 2024

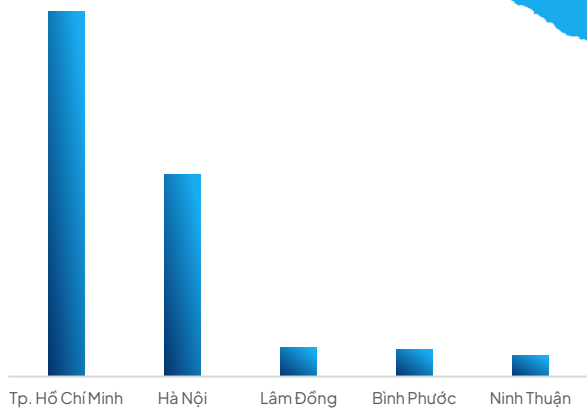


Figure 1.4.1. Top 5 Provinces/Cities with parties arbitrating at VIAC in 2024

Top 10 Provinces/Cities with arbitrating parties at VIAC (2016 – 2024)

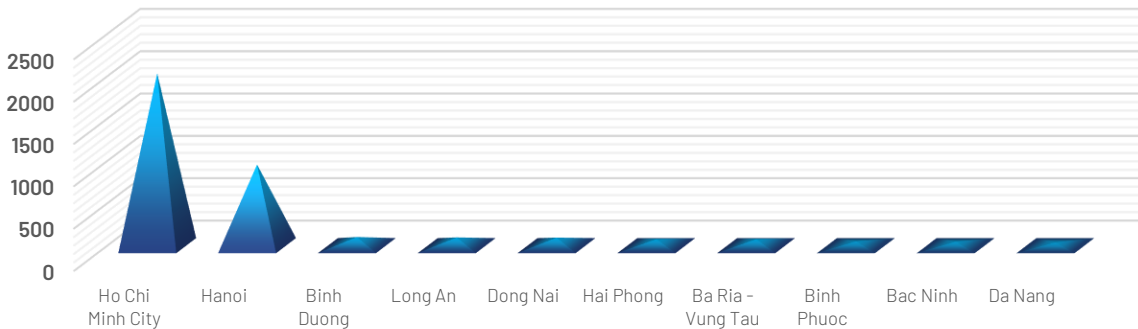


Figure 1.4.2. Top 10 Provinces/Cities with parties arbitrating at VIAC (2016–2024)

46/63

Provinces/Cities with parties arbitrating at VIAC in 2024



Dispute Resolution Statistics

1 DISPUTE RESOLUTION THROUGH ARBITRATION

1.5. Types of Disputes in 2024

In 2024, VIAC handled disputes across a wide range of sectors. Statistics show that disputes related to the **sale of goods** accounted for the largest share, making up **25% of the total number of cases**. Ranked second and third were construction disputes (22%) and real (14%), respectively. In addition, VIAC also continued to handle disputes in various other areas such as finance, services, shares and corporate, leasing, logistics, and insurance.

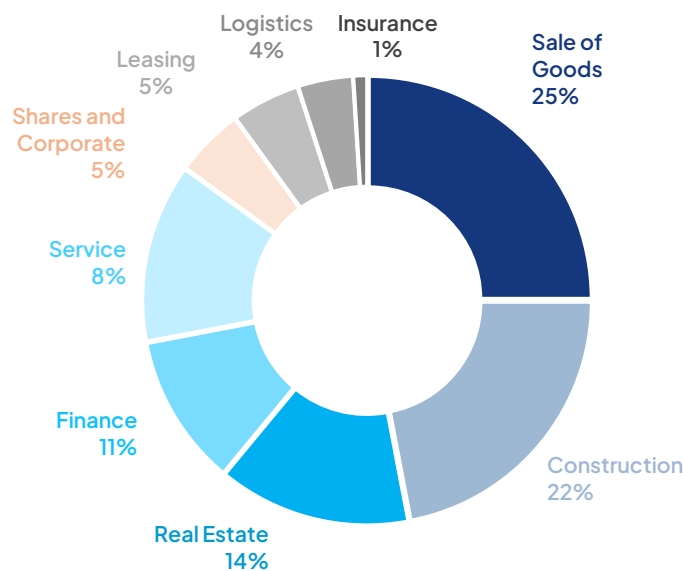
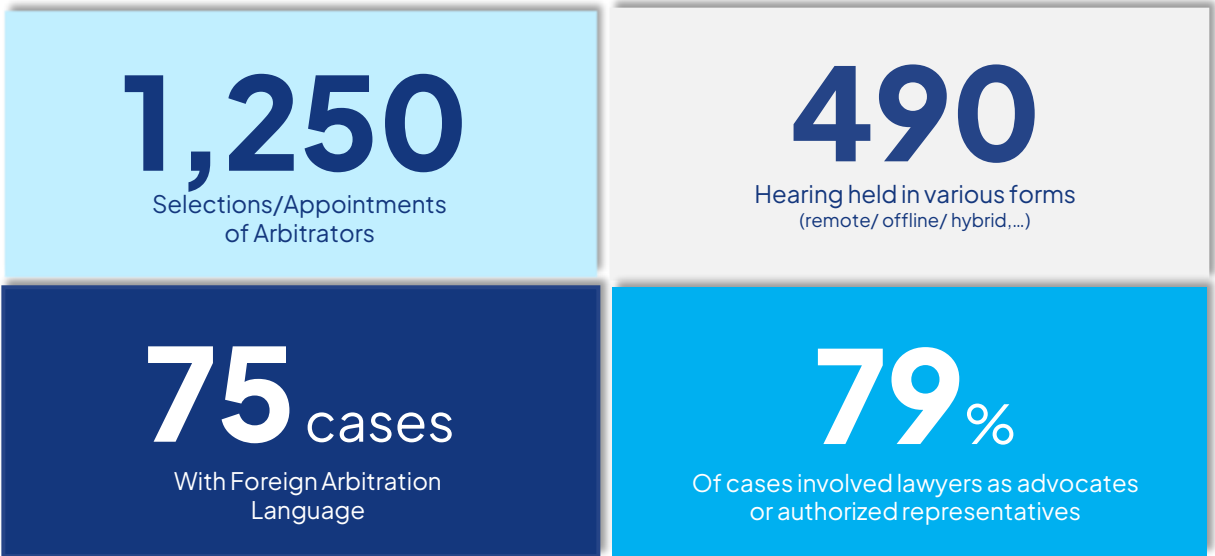


Figure 1.5. Types of disputes at VIAC in 2024

Types of Disputes		
1	Sale of Goods	25%
2	Construction	22%
3	Real Estate	14%
4	Finance	11%
5	Service	13%
6	Shares and Corporate	5%
7	Leasing	5%
8	Logistics	4%
9	Insurance	1%

1.6. Other Statistics



Dispute Resolution Statistics

2 DISPUTE RESOLUTION THROUGH MEDIATION AT VMC

2.1. Number of Cases Received (and Properties of Disputing Parties)

In 2024, VMC received a total of 03 mediation cases, bringing the total number of cases handled from 2018 to 2024 to 42. For successfully mediated cases, 100% of the parties voluntarily complied with the mediated settlement agreement. Other ongoing mediations are showing positive signs of resolution.

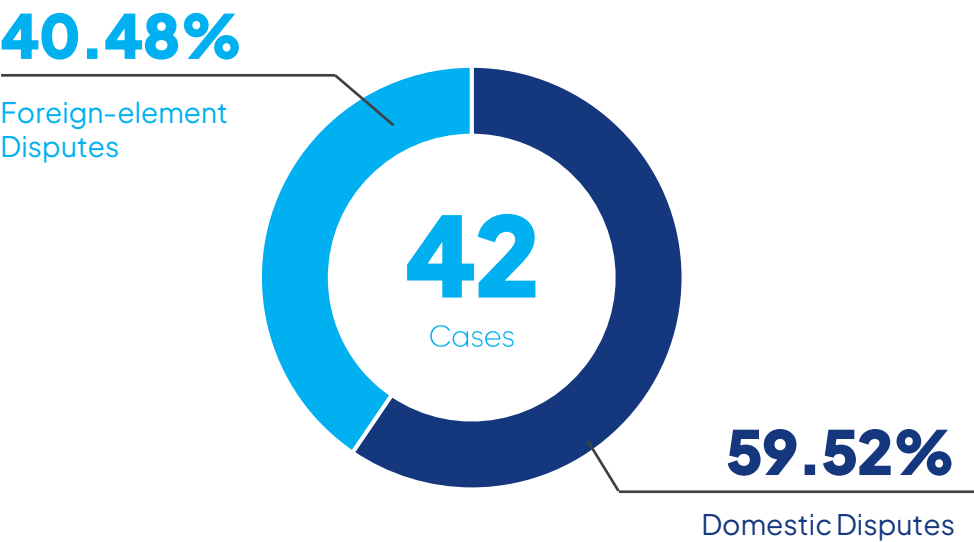


Figure 2.1: Properties of Disputing Parties in Mediation Cases at VMC (2018-2024)

2.2. Nationalities of Disputing Parties

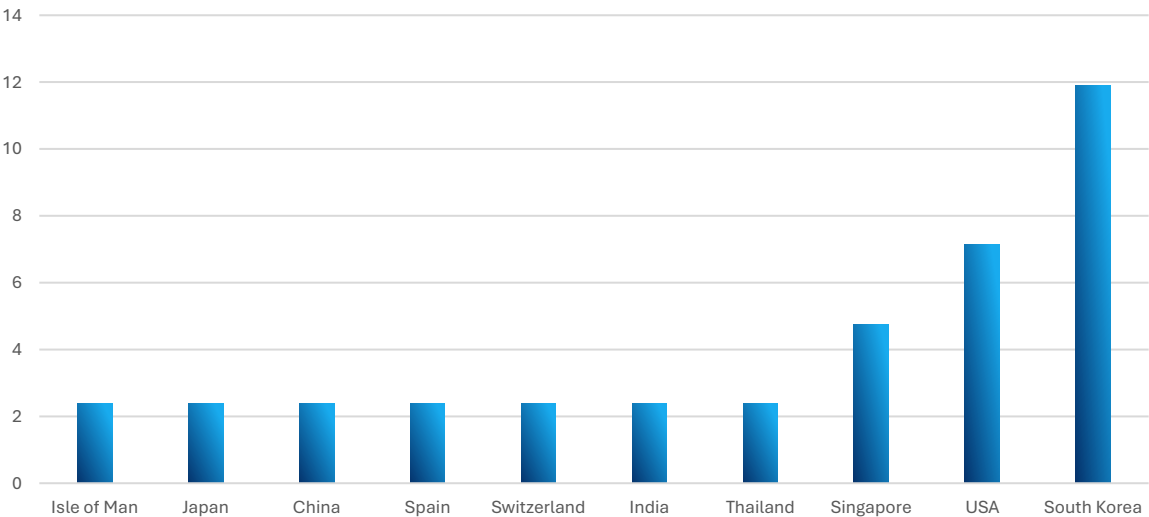


Figure 2.2: Nationalities of Disputing Parties in Mediation Cases at VMC (2018 - 2024)

Dispute Resolution Statistics

2 DISPUTE RESOLUTION THROUGH MEDIATION AT VMC

2.3. Types of Disputes

According to statistics on mediation at VMC from 2018 to 2024, registered disputes were complex and covered various sectors. **The most common disputes arose from sale of goods, accounting for 33.33% of all cases**, followed by construction with 30.95%. Other recorded areas include service provision, real estate, and business cooperation activities.

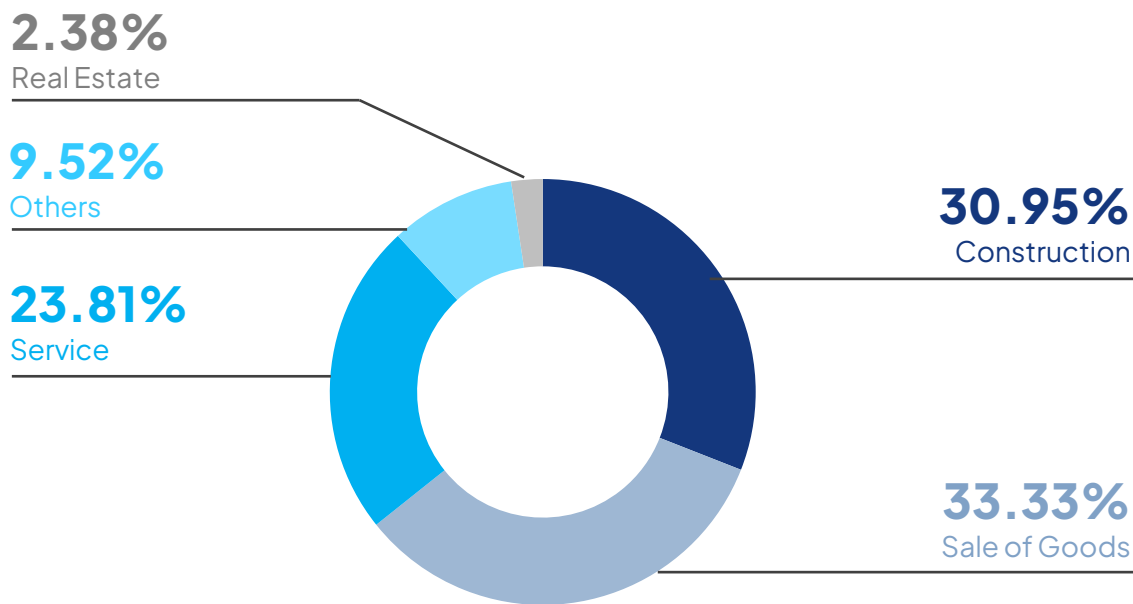
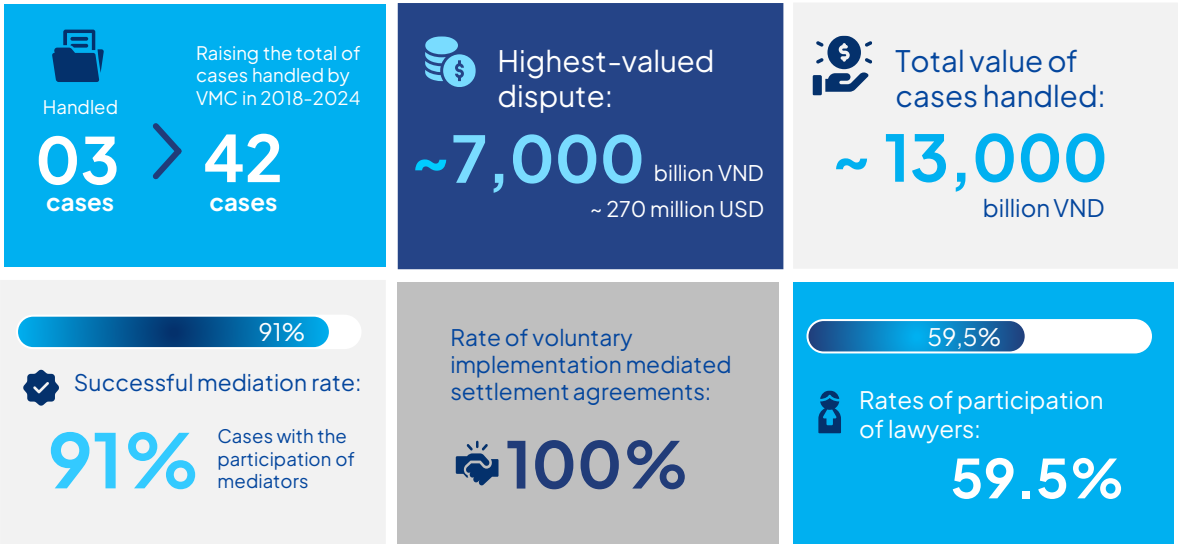
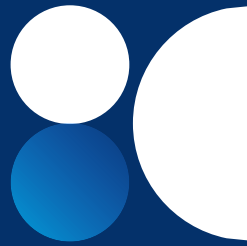


Figure 2.3: Dispute Areas in Mediation Cases at VMC (2018 - 2024)

2.4. Other Statistics





PART TWO

Domestic and International Cooperation

Domestic and International Cooperation Activities

1 DOMESTIC COOPERATION ACTIVITIES

1.1. Connecting, exchanging and coordinating with central and local official authorities

In 2024, VIAC maintained connections, exchanges, and coordination efforts across various areas of activity with official authorities at both central and local levels. Notably, with technical support from the United States Agency for International Development (USAID), VIAC organized the “Exchange Forum on Commercial Arbitration”, featuring judges and officials involved in commercial arbitration from the Supreme People’s Court and the People’s Court in various localities. Throughout the past year, VIAC also received attention and timely support from leaders of government agencies. In particular, in 2024, Minister of Justice Nguyen Hai Ninh held a working session with VIAC to discuss the development of arbitration and mediation institutions in Vietnam. Moreover, VIAC’s activities in the past year frequently featured representatives from various government authorities.



1.2. Active collaboration with Trade Promotion Organizations and Business Associations

In 2024, VIAC strengthened connections and implemented collaborative activities with 66 domestic partners. Specifically, VIAC signed Memorandums of Understanding (MOUs) and cooperation agreements with 08 domestic partners, including 04 business associations across various provinces and cities nationwide. Collaborative activities primarily included seminars, training courses, professional workshops, publications, and initiatives targeting business and lawyer communities.



Domestic and International Cooperation Activities

1 DOMESTIC COOPERATION ACTIVITIES

1.3. Collaborating with local Bar Associations to organize professional training courses for lawyers on business and commercial law and ADR

In 2024, VIAC established relationships and fostered cooperation with domestic lawyers and legal practitioners' organizations, notably by signing memorandums of understanding and cooperation agreements with 4 Bar Associations from various provinces and cities. VIAC and the Bar Associations also organized meetings and working sessions to discuss potential areas of cooperation, aligning with the activities, functions, duties, and operational goals of each party. Furthermore, VIAC, together with legal organizations, co-organized and provided support in events, seminars, workshops, and training courses aimed at enhancing professional expertise, sharing practical experiences on ADR and arbitration, and fostering connections within the legal community across the country.



1.4. Supporting training and research activities of educational institutions

On the basis of signed cooperation agreements, VIAC partnered with legal training institutions across the country to organize a wide range of events and training programs on dispute resolution methods. VIAC representatives delivered lectures on ADR and arbitration-related topics at various law schools. Many of VIAC's key events also received active collaboration and support from educational institutions. In addition, VIAC continued to serve as a co-organizer, professional sponsor and skills trainer for participants, with representatives acting as judges in annual moot court competitions. Notably, VIAC co-organized the Vietnam CISG Pre-Moot 2024 in collaboration with the Foreign Trade University (FTU).



Domestic and International Cooperation Activities

2 INTERNATIONAL COOPERATION ACTIVITIES

In 2024, VIAC continued to strengthen collaboration with international partners, including foreign trade promotion agencies in Vietnam, foreign law firms, international ADR organizations, and various other entities.

With regard to foreign trade promotion organizations in Vietnam, VIAC has held meetings and exchanges with representatives from agencies such as the Taipei Economic and Cultural Office (TECO), the Embassy of Japan, the Japan International Cooperation Agency (JICA), the Korea Chamber of Business in Vietnam (KOCHAM), the British Chamber of Commerce in Vietnam (BritCham), the Australian Chamber of Commerce in Vietnam (AusCham), the Korean Commercial Arbitration Board (KCAB), the Permanent Court of Arbitration (PCA), the United States Agency for International Development (USAID), among others, to discuss preliminary plans and key collaboration activities. Events organized by VIAC targeting foreign-element businesses also regularly received support and input from foreign business associations. In addition, VIAC co-organized events and nominated experts to participate in activities hosted by its partners.



In addition, in 2024, VIAC welcomed visiting delegations of experts and lawyers from global law firms to learn about VIAC’s arbitration procedures and arbitration activities. VIAC has also consistently prioritized maintaining collaborative activities and proactively building connections with ADR organizations. Notably, VIAC signed memorandums of understanding with two international ADR organizations: the Stockholm Chamber of Commerce (SCC) and the Dubai International Arbitration Centre (DIAC).

January 2024 | Signing Cooperation Agreement with Stockholm Chamber of Commerce (SCC) Arbitration Institute



April 2024 | Signing Cooperation Agreement Dubai International Arbitration Centre (DIAC)



Domestic and International Cooperation Activities

2 INTERNATIONAL COOPERATION ACTIVITIES

In 2024, VIAC promoted collaboration with international organizations to organize a variety of events for the business community. These events covered a wide range of current topics and legal issues related to trade and investment as well as dispute resolution activities, attracting representatives of both Vietnamese and foreign enterprises operating in Vietnam.



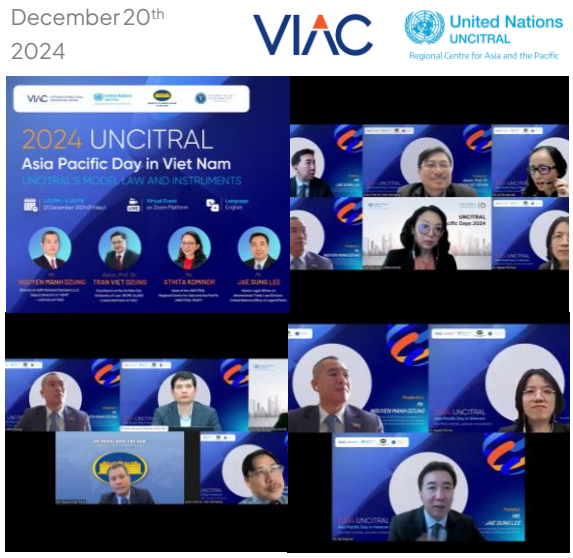
Seminar on Dispute resolution strategies for enterprises in the Asia-Pacific region: International arbitration and alternative dispute resolutions



Seminar on International Arbitration: Facilitating China & Vietnam Trade and Investment



VIAC Symposium 2024 – Cross-border trade and investment in times of economic uncertainty: Dispute and Arbitration



2024 UNCITRAL Asia Pacific Day in Viet Nam: UNCITRAL Model Law and Instruments



PART THREE

Activities
for business
and ADR
communities

2024

Key events

1 VIAC SYMPOSIUM 2024 - “Cross-border trade and investment in times of economic uncertainty: Dispute and Arbitration”

Hanoi | June 26th & 27th, 2024

Aiming to facilitate cross-border trade and investment amidst economic fluctuations, on June 26th and 27th 2024, the Vietnam International Arbitration Centre (VIAC), with technical assistant from United States Agency for International Development (USAID), organizes VIAC SYMPOSIUM 2024 with the theme of “Cross-border trade and investment in times of economic uncertainty: Dispute and Arbitration”. VIAC SYMPOSIUM 2024 aimed to examine current economic fluctuations and discuss appropriate measures to overcome such obstacles, including discussions to enhance the effectiveness of Alternative Dispute Resolution (ADR) methods in supporting cross-border trade and investment activities.

VIAC Symposium 2024 discussed legal issues and solutions across various sectors of the Vietnamese economy, offered recommendations for businesses, investors, and stakeholders to overcome challenges and achieve sustainable development. The event consists of 4 main Sections:

- Section A with a focus on the **Launching Ceremony of VIAC E-Filing and Online Case Management Platform – VIAC eCase**, this Platform aims to be the all-in-one platform for e-filing and online case management for better experience of arbitration users by streamlining processes and improving time & cost-effectiveness.
- Section B - “**Vietnam businesses reaching out to global arena in current economic uncertainty**”, addressing legal risks and challenges faced by Vietnamese businesses in export and overseas investment;
- Section C - “**Disruption and Reconstruction in Infrastructure, Construction & Real Estate throughout market fluctuation**”, discussing effective solutions to overcome challenges and achieve sustainable growth in a fluctuating market;
- Section D - “**Envisioning the Next Chapter of Alternative Dispute Resolution (ADR) in Vietnam when Moving Forward in the Era of Digital Economy: Legal restraints, Adaption & Human resource**”, focusing on legal barriers, technology adaptation, and workforce preparation.

29

Speakers

500+

Participants

04

Events

10

Partners

2024

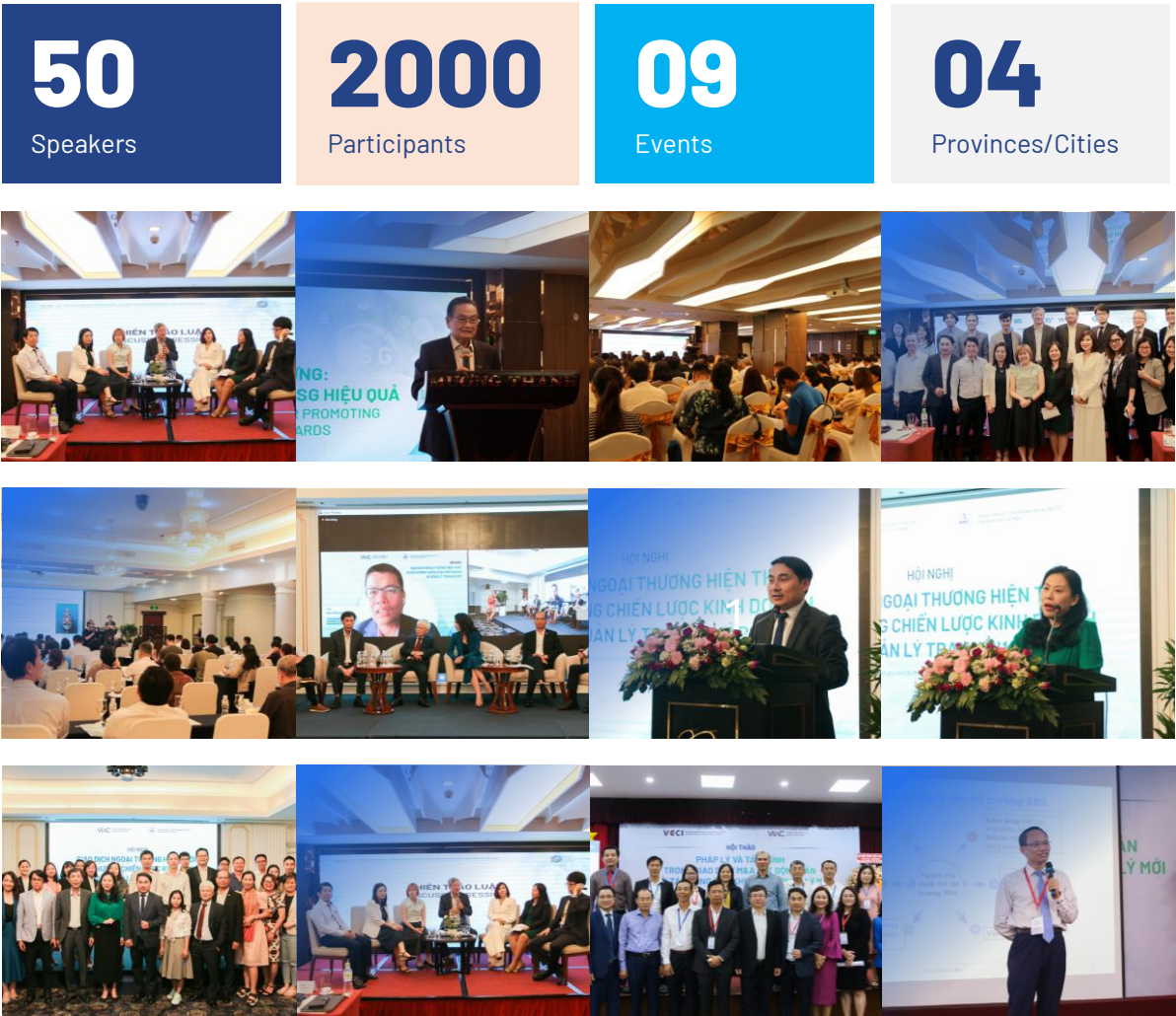
Key events

2 Legal Management Series 2024 (LMS 2024) - "Legal compliance for adapting to the modern and green economy"

Ho Chi Minh City, Khanh Hoa, Binh Thuan, Ba Ria – Vung Tau | June 20th – November 6th, 2024

Building on the success of the 2023 series, the [Legal Management Series - LMS 2024](#) was launched by VIAC and its partners to update, support, and guide businesses on changes related to legal regulations and market dynamics. Taking into consideration business demands and prominent dispute trends, LMS 2024 took up the theme of "[Legal compliance for adapting to the modern and green economy](#)", focusing on three key areas: Real Estate, Import-Export – Logistics, and Energy with 9 events across four cities and provinces: Ho Chi Minh City, Khanh Hoa, Ba Ria – Vung Tau, and Binh Thuan.

Integrating economic market developments analysis, legal framework update, risks identification and solutions recommendations for dispute prevention and resolution, the series brought together more than 50 economic and legal experts and attracted nearly 2,000 delegates attending both in-person and online. The series allowed VIAC HCMC to not only expand its partnerships and strengthen its connections with local authorities but also reached a large number of businesses in emerging industries with a growing need for arbitration and mediation in dispute resolution.



2024

Key events

3 Seminar on Dispute Resolution Strategies for Enterprises in the Asia-Pacific region: International arbitration and Alternative Dispute Resolutions

Hanoi | January 11th, 2024

In the afternoon of 11 January 2024 in Hanoi, the Vietnam International Arbitration Centre (VIAC) and the Inter-Pacific Bar Association (IBPA) co-hosted the Seminar on “Dispute Resolution Strategies for Enterprises in the Asia-Pacific region: International Arbitration and Alternative Dispute Resolutions”. The seminar provided a forum for discussion and updates on developments in international arbitration and other alternative dispute resolution (ADR) methods within the region. The seminar was attended by 11 speakers who are well-respected and experienced lawyers from Vietnam, Japan, and Singapore. The seminar also attracted nearly 100 participants, including lawyers, legal experts, representatives from educational institutions, and media outlets in Hanoi.



4 Arbitration – Mediation Symposium 2024 (AMS 2024) - “Third parties and influences on arbitral proceedings”

Ho Chi Minh City | March 22nd – April 11th, 2024

After the success of its inaugural year (2023), the Arbitration – Mediation Symposium 2024 (AMS 2024) was held for the second time from March 22nd to April 11th 2024 in Ho Chi Minh City with a series of 3 thematic workshops and 1 discussion forum focusing on “Third parties and influences on arbitral proceedings”. The forum focused on issues concerning third-party involvement in arbitration, analyzed Vietnamese law and international practice, and proposed recommendations for third-party mechanisms in arbitration.

The series attracted over 1,000 delegates both online and in-person, as well as 25 scholars, researchers, experts, and lawyers from both domestic and international backgrounds. With a variety of specialized workshops and discussion panels on prominent issues such as interim measures, enforcement of arbitral awards, the role of mediation, and third-party mechanism, the events facilitated constructive and practical contributions from speakers and participants. These inputs will effectively support the further refinement of Vietnam’s arbitration framework and the development of ADR in the future.



2024

Key events

5 Investment Legal Support Forum – ILS Forum 2024

Ho Chi Minh City | April 12th – 24th & September 12th – 20th, 2024

Based on insights gathered from ILS Forum 2023, the [2024 Investment Legal Support Forum \(ILS Forum 2024\)](#) was organized in two sessions, focusing on two areas of particular interest to the Ho Chi Minh City government and foreign investors: public-private partnership (PPP) investment and energy investment projects. Featuring dialogues among Investors, Legal experts, and Government agencies, each session facilitated diverse perspectives, reflecting the current business and investment environment.

With support from foreign business associations and law firms serving as standing members, the Reports from each session were carefully drafted and have become valuable references not only for enterprises but also for local authorities in developing regional mechanisms and policies. Specifically, in Session 1 on PPP investment, VIAC and its co-organizer – the Investment and Trade Promotion Center (ITPC), based on numerous feedback, made recommendations for amending and supplementing the Law on Public-Private Partnerships and PPP development policies in Ho Chi Minh City. These recommendations were recognized and incorporated into subsequent decisions and directives issued by the city. With its depth of content and the participation of leading experts and partners, each session attracted over 200 delegates including domestic and foreign investors and was covered by more than 30 media outlets.



6 Workshop on Commercial Arbitration for Judges

Phu Quoc, Kien Giang | April 13th – 14th, 2024

The Vietnam International Arbitration Center (VIAC), with technical support from the United States Agency for International Development (USAID), organized the [Workshop on Commercial Arbitration](#) aimed at equipping judges with international skills and experience in commercial arbitration.

The training course featured both domestic and international experts who are highly experienced in the field. The Forum took place in Phu Quoc from April 13th to April 14th, 2024. Participants included judges and officials involved in commercial arbitration from the Supreme People's Court, the Economic Court of the Hanoi People's Court of Hanoi, the Economic Court of the Ho Chi Minh City People's Court, and the Da Nang People's Court.



2024

Key events

7 Ho Chi Minh City International Construction Arbitration Conference (HICAC 2024) – “Construction Contract and International Arbitration – When Legal Traditions Collide”

Ho Chi Minh City | April 24th – 28th, 2024

From April 24th to 28th, 2024, the Society of Construction Law - Vietnam (SCLVN), VIAC, and the International Law Faculty of Ho Chi Minh City University of Law (ULAW) co-hosted the Ho Chi Minh City International Construction Arbitration Conference (HICAC 2024) on “Construction Contract and International Arbitration – When Legal Traditions Collide”. HICAC 2024 took place from April 24th to 28th with 5 main Sections and a series of side events, attracting nearly 50 experts and more than 300 delegates, both domestic and international.

At the Conference, speakers and delegates discussed prominent issues in construction arbitration, including the law applicable to contracts, international arbitration practices around the world, technical experts’ experiences in construction arbitration, and third-party issues in arbitral proceedings. HICAC 2024 provided a forum for practitioners and experts to share experiences and different perspectives in resolving construction disputes. Moreover, the Conference offered an opportunity for the business community and experts to network and explore future collaboration opportunities.



8 Seminar on “International Arbitration: Facilitating China and Vietnam Trade and Investment”

Hanoi | May 5th, 2024

On the afternoon of May 8th, 2024, the Vietnam International Arbitration Centre (VIAC) and the China International Economic and Trade Arbitration Commission (CIETAC) cohosted the Seminar on “International Arbitration: Facilitating China & Vietnam Trade and Investment”. The seminar focused on the current trade and investment landscape between China and Vietnam, as well as assessing the impact of international arbitration on cross-border investment and trade activities between the two countries. The Seminar featured representatives from VIAC and CIETAC, along with lawyers and economic experts as Speakers, and attracted nearly 150 attendees, including legal practitioners, corporate representatives, delegates from educational institutions, and media outlets based in Hanoi.



2024

Key events

9 VIAC’s Arbitration Series (VAS Crossover 2024) – “Elevating International Arbitration in Vietnam: From Fundamental Principles to Professional Skills”

Online | August 9th, 16th & 23rd, 2024

In August 2024, VIAC, ADR Vietnam Chambers LLC, and the Vietnam Institute for International Arbitration Research and Training (VIART), a division of VIAC, co-hosted a series of online workshops on dispute resolution through arbitration - **VAS Crossover 2024**, with the theme of “**Elevating International Arbitration in Vietnam: From Fundamental Principles to Professional Skills**”. With three main events, the series featured discussions and contributions from over 30 experts and more than 1,100 participants, including lawyers, legal professionals, lecturers and students.

VAS Crossover is an annual event series organized by VIAC since 2019. In light of the surge in dispute-resolution activity and the corresponding increase in demand for lawyers with extensive expertise in arbitration, VAS Crossover 2024 aimed to promote education and emphasize the importance of self-study of international arbitration principles, as well as to provide foundational guidance for Vietnamese arbitration practitioners.



10 Conference on Construction Contracts and Dispute Resolution (CCCDR 2024) – “Risk Mitigation in Construction Contract Preparation and Administration”

Hanoi | October 7th – 10th, 2024

Following the success of the 2023 event, the Society of Construction Law - Vietnam (SCLVN) and Vietnam International Arbitration Center (VIAC) co-hosted the **Conference On Construction Contract And Dispute Resolutions (CCCDR 2024) on “Risk Mitigation in Construction Contract Preparation and Administration”**. The Conference took place from October 7th to 11th, 2024 with 4 Sections and 7 Side Events, focusing on discussing solutions in risk management and enhance construction contracts negotiation skills.

CCCDR is an annual event launched in 2020, primarily targeting companies in the construction sector. CCCDR 2024 brought together experienced Vietnamese and international speakers from government agencies, investors, contractors, law firms, insurance companies, and loss assessors to share lessons learned in preventing and mitigating risks in construction activities - especially in light of the Yagi Typhoon (Storm No. 3) in 2024, which caused significant damage to construction projects in northern Vietnam. The Conference facilitated discussions among nearly 40 domestic and international experts along with nearly 300 delegates.



2024

Key events

12 CEO Community Networking Talkshow

Ho Chi Minh City | June 29th & November 30th, 2024

Recognizing the importance of business leaders and managers, VIAC HCMC and VCCI HCMC organize an annual [CEO Community Networking Talkshow](#), integrated into the CEO Training Program led by VCCI. Aiming to connect and facilitate networking between CEOs in the business community and the legal sector, VIAC HCMC successfully held two Forums in 2024 on legal governance and risk management for enterprises.

The Forum allowed VIAC to directly engage with business owners, effectively promote dispute resolution through ADRs, and strengthen its credibility within the legal community. With a new organizational format and carefully curated content by experts (who also served as speakers in the Forum), each session drew participation and discussion from over 150 CEOs. VIAC HCMC has also received proposals from VCCI to expand the CEO Exchange Forum format to other provinces such as Vung Tau and Can Tho.



13 2024 UNCITRAL Asia Pacific Day in Viet Nam: “UNCITRAL’s Model Law & Instruments”

Online | December 12th, 2024

The UNCITRAL Asia Pacific Days (“AP Days”) series is one of the flagship events of the UNCITRAL Regional Centre for Asia and the Pacific (“RCAP”) to promote understanding and application of UNCITRAL standards in the Asia-Pacific region. The [2024 UNCITRAL Asia Pacific Day in Viet Nam](#) was organized by UNCITRAL RCAP, the Ministry of Foreign Affairs of Viet Nam (MOFA), Vietnam International Arbitration Centre (VIAC), and the Ho Chi Minh City University of Law (HCMC ULAW), focusing on “[UNCITRAL’s Model Law & Instruments](#)”. Hosting the 2024 AP Day in Viet Nam offered a timely and strategic opportunity to contribute meaningfully to Viet Nam’s ongoing legal reforms. In particular, Viet Nam’s Law on Commercial Arbitration is currently under review for potential revision, with policymakers considering the adoption of UNCITRAL standards to further align Viet Nam’s arbitration framework with international best practices. The event featured 6 domestic and international speakers and attracted over 200 participants online.



Training Activities on Arbitration & Mediation

- 1
- VMC Training Course on Mediator Skills (Advanced Course) and VMC Training Course on Dispute Resolution Skills through Commercial Mediation (Basic Course)
Hanoi & Ho Chi Minh City | April 19th & 20th, 2024 | 06th & 07th 2025

The Vietnam Mediation Centre (VMC) successfully conducted the [Training Course on Mediator Skills \(Advanced Course\)](#) on April 19th – 20th, 2024, with the objective of equipping mediators with the specialized skills required to handle dispute resolution effectively. This course built upon the success of earlier VMC basic courses. Additionally, the [Training Course “Dispute Resolution Skills through Commercial Mediation” \(Basic Course\)](#) was held on December 6th – 7th, 2024 in Hanoi and Ho Chi Minh City. Participants included practicing lawyers, corporate legal officers, legal practitioners, and instructors from law-training institutions. Lecturers of the courses were leading domestic and international experts in commercial mediation, all of whom are experienced VMC mediators with years of teaching experience in dispute-resolution. The feedback from participants was overwhelmingly positive, with participants praising the course's practical focus, particularly the development of advocacy and mediation skills. Several lawyers committed to referring their ongoing disputes to VMC mediation.

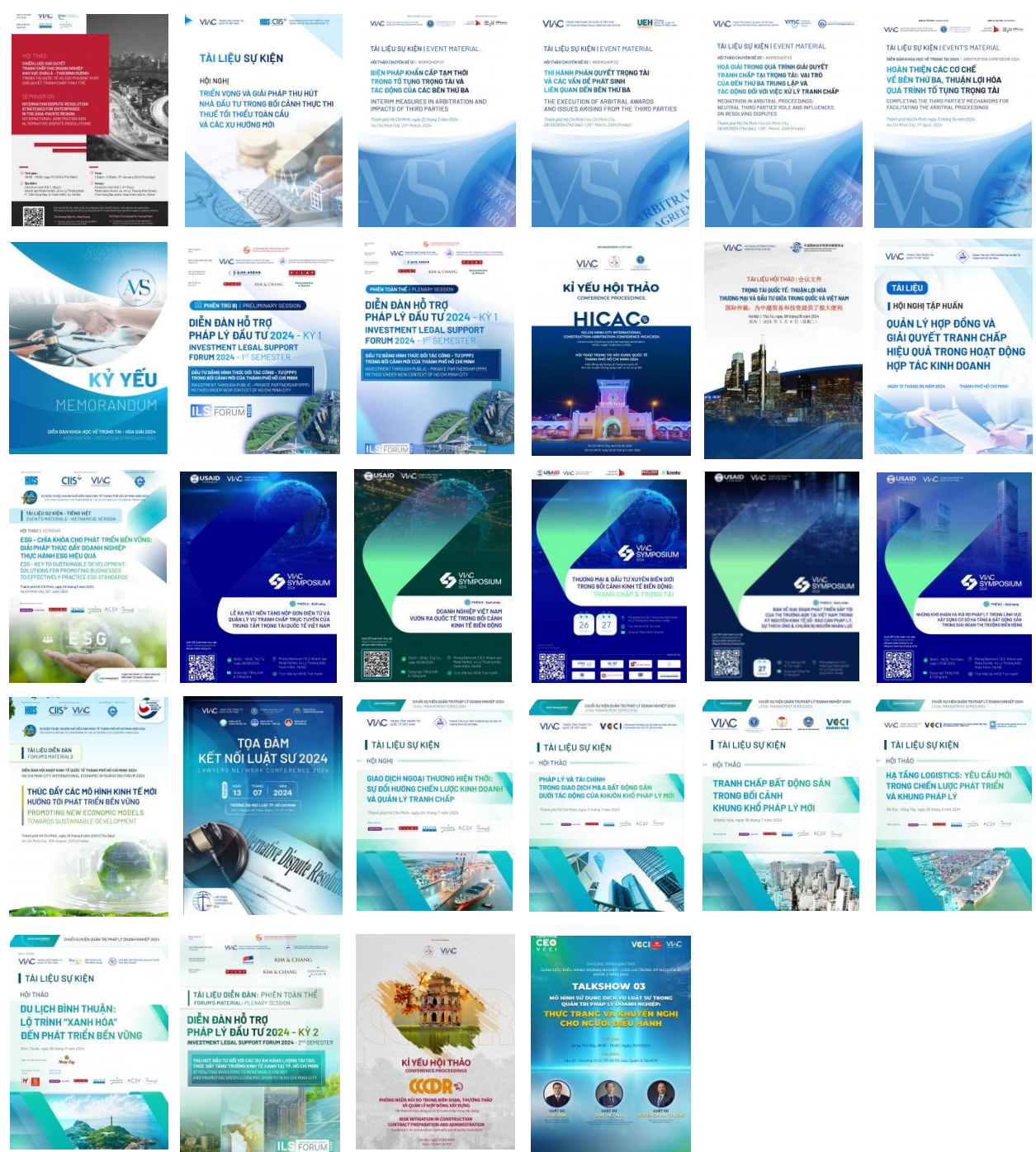


- 2
- VIART | TALKSHOW: “How to Prepare to Become a Professional Arbitrator and Arbitration Practitioner?”
Online | December 27th 2024

In recent years, the pursuit of careers as Arbitrators and Arbitration Counsel has garnered increasing interest within the legal community in Vietnam, particularly among young professionals aspiring to practice Arbitration. To provide a forum for young lawyers and those with an interest in arbitration to exchange views on the evolving arbitration landscape and career opportunities in the field, the Vietnam Institute for International Arbitration Research and Training (VIART), under the Vietnam International Arbitration Center (VIAC), organized the [Talkshow “How to Prepare to Become a Professional Arbitrator and Arbitration Practitioner?”](#). The program was held online, featured insights from seven expert speakers, and attracted nearly 300 virtual participants.



2024 Publications



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